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Quick Reference Guide

Fusion Hybrid

Litho in U.S.A.

This Quick Reference Guide is not intended to replace your vehicle Owner's Manual which contains more detailed information concerning the features of your vehicle, as well as important safety warnings designed to help reduce the risk of injury to you and your passengers. Please read your entire Owner's Manual carefully as you begin learning about your new vehicle and refer to the appropriate chapters when questions arise. All information contained in this Quick Reference Guide was accurate at the time of duplication. We reserve the right to change features, operation and/or functionality of any vehicle specification at any time. Your Ford dealer is the best source for the most current information. For detailed operating and safety information, please consult your Owner's Manual.



### Ford Motor Company

Customer Relationship Center

U.S. **1-800-392-3673** (FORD)  
(TDD for the hearing impaired: **1-800-232-5952**)  
**fordowner.com**

### Ford of Canada's

Customer Relationship Centre

Canada **1-800-565-3673** (FORD)  
**ford.ca**

### WARNING

Driving while distracted can result in loss of vehicle control, crash and injury. We strongly recommend that you use extreme caution when using any device that may take your focus off the road. Your primary responsibility is the safe operation of your vehicle. We recommend against the use of any hand-held device while driving and encourage the use of voice-operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.


# FUSION HYBRID

## TWO THOUSAND FOURTEEN

### Quick Reference Guide



# COMMONLY USED SYNC® VOICE COMMANDS

Touch the  voice button on your steering wheel, and then say:



## Basic Commands

- What can I say?
- List of commands
- Main menu
- Previous
- Next
- Go back
- Exit
- Help
- Vehicle health report
- Pair my phone



## Phone

- Phone list of commands
- Dial
- Call <name> on cell/at home/at work
- Call voicemail
- Do not disturb <On/Off>
- Listen to text message (phone-dependent feature)



## Climate\*\*

- Climate control list of commands
- Climate <On/Off>
- Climate my temperature
- Climate temperature <60-85> degrees



## Entertainment

- Audio list of commands
  - You can also get detailed lists of commands for radio, USB, *Bluetooth*® audio, Sirius and SD card
- Radio
  - On/Off
  - FM <87.9-107.9>
  - FM preset <#>
- CD
  - Play track <1-512>
  - Shuffle <On/Off>
- USB
  - Play song <name>
  - Play album <name>
- SiriusXM
  - <channel name>
  - Preset <#>



## Navigation\*\*

- Navigation list of commands (if equipped)
  - Destination street address <number, name, city>
  - Destination home
  - Navigation voice <On/Off>
  - Navigation voice volume <increase/decrease>
  - Repeat instruction
  - Show <map/north-up/heading-up/3D>
- Travel Link list of commands
  - Traffic
  - Weather
  - Movie listings
  - Fuel prices
  - Sports <headlines/scores/schedule>



## SYNC Services

- If equipped, must say "Services" first, and then
- What can I say?
  - Traffic
  - Directions
  - Business search
  - Operator (for direction or business search)
  - Favorites
  - News, sports, weather horoscopes, stock quotes, movies or travel
  - Help

\*\*Available only with MyFord Touch

Some features may not be available in your area. Refer to your Owner's Manual, visit the website or call the toll-free

number for more information. For U.S. customers: visit [SyncMyRide.com](http://SyncMyRide.com) or call **1-800-392-3673** (select Option 1 or 2 for language, then Option 3).

For Canadian customers: visit [SyncMyRide.ca](http://SyncMyRide.ca) or call **1-800-565-3673** (select Option 1 or 2 for language, then Option 3).

## Learn More About Your New Fusion Hybrid

Scan the country-appropriate QR code with your smartphone (make sure you have a scanner app installed) and you can access even more information about your vehicle.



[fordowner.com](http://fordowner.com)  
(U.S.)



[ford.ca](http://ford.ca)  
(Canada)



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## Left Vehicle Info Display

Using the left steering-wheel-mounted controls, press the up and down arrow buttons to scroll through and highlight the options; use the right arrow button to enter a sub-menu.

» The Display Mode provides hybrid-specific information through the following screens:

- Vehicle Range • Inform • Enlighten
  - Engage • Empower • MyView
- MyView lets you choose what information you wish to display. Select **Change MyView** in the Options menu to scroll through the content and make your selections.

» Trip 1 & 2 offers specific information in addition to overall mileage calculations:

- EV Distance • Battery Display

» Fuel Economy provides ways you can monitor your energy use:

- Fuel History • Coach
- Coach compares your recent acceleration, braking and cruising behavior to more efficient energy use under present driving conditions.

**NOTE** Your driving style directly impacts your fuel economy. For a list of driving tips to maximize your fuel savings, refer to the *Driving Hints* chapter of your *Owner's Manual*.


» The Brake Coach appears after the vehicle has come to a stop, and coaches you to maximize the amount of energy that can be returned through the regenerative braking system. The displayed percentage indicates your regenerative braking efficiency, with 100% representing the maximum amount of energy recovery.

\*if equipped



# INSTRUMENT PANEL

## Service Engine Soon Light

 Illuminates briefly when the ignition is turned on. If it remains on or is blinking after the engine is started, the On-Board Diagnostics (OBD-II) system has detected a malfunction. Drive in a moderate fashion and contact your authorized dealer as soon as possible.

## Right Vehicle Info Display



Displays information about Entertainment, Phone, Navigation\* and your SmartGauge with efficiency leaves, indicating your driving habits. More leaves equal better fuel efficiency! Use the right steering-wheel-mounted controls to scroll through, highlight and make minor adjustments within a selected menu. Refer to the *MyFord Touch* chapter in your *Owner's Manual* for more information.

## Steering Wheel Controls

### Audio Controls

Press **VOL +/-** to increase/decrease volume levels.  
Press **⏮ ⏭** to access the next/previous radio station preset, CD track or preset satellite radio channel\*.

### Voice Controls

-  Press to access voice recognition.
-  Press to access SYNC® phone features.

## Tilt/Telescope Steering Column

Unlock the steering wheel by pulling the lever down. Adjust the steering wheel to your desired position. Push the lever up to lock the steering wheel in place.

\*if equipped



## SYNC Is a Hands-free, Voice Recognition System Used for Entertainment, Information and Communication. SYNC. Say the Word.

### Before You Get Started


1. Set up your owner account at [SyncMyRide.com](http://SyncMyRide.com) (U.S.) or [SyncMyRide.ca](http://SyncMyRide.ca) (Canada). Register and you'll see which complimentary services you are eligible for.
2. SYNC uses a wireless connection called  **Bluetooth**® to communicate with your phone. Turn *Bluetooth* mode on in your phone's menu options. This lets your phone find SYNC. If you need more details on setting up your phone with SYNC, visit [SyncMyRide.com](http://SyncMyRide.com) (U.S.) or [SyncMyRide.ca](http://SyncMyRide.ca) (Canada), or your phone manufacturer's website.

# GETTING STARTED WITH YOUR SYNC® SYSTEM

## Pairing Your Phone with SYNC

In order to use many of the features of SYNC, such as making a phone call, receiving a text or using SYNC Services\*, you must first connect or pair your phone with SYNC.

### To Pair Your Phone for the First Time

1. Make sure that your vehicle is in **P** (Park), then turn your ignition and radio on.
2. Press the phone button . When the display indicates there is no phone paired, press **OK**.
3. Put your phone into *Bluetooth* discovery mode. See your phone's manual, if necessary.
4. When prompted on your phone's display, enter the six-digit PIN provided by SYNC into your phone.
5. The display will indicate when the pairing is successful.

### The System May Prompt You to

- » Set your phone as the *primary/favorite* (the primary phone will receive messages and voicemails).
- » Download your phone book (this is required to use the full set of voice commands).
- » Turn on 911 Assist®.

### TIPS

- » Make sure you accept the request from SYNC to access your phone.
- » To pair subsequent phones, please refer to *Pairing Subsequent Phones* in the SYNC chapter of your *Owner's Manual*.
- » If you are experiencing pairing problems, try performing a clean pairing by deleting your services from SYNC, deleting the SYNC connection from your phone, and then repeating the *Pairing Your Phone with SYNC* process.

\*if equipped

## Why Do I Need a SYNC Owner Account?


A SYNC owner account is required for Vehicle Health Report activation and the ability to view your reports online. You'll also be able to take advantage of all the SYNC Services and personalization features, such as saving your Favorites and Points of Interest. You'll receive the latest software updates that add new places, directions and information; and if you have questions, you'll get free customer support.

**NOTE** Your SYNC system may offer advanced features such as SYNC Services\*, AppLink™ and Vehicle Health Reports. Visit the website or call the toll-free number for more information. See the inside front cover of this guide for details.


## Using My Phone with SYNC

**NOTE** You must download your phone book to make phone calls with voice commands by name.



### Making a Phone Call

Use SYNC to make a phone call to anyone in your phone book by pressing the voice button . When prompted, say a voice command.

For example, you could say **"Call Jake Smith at home"**. When the system confirms the number, say **"Dial"** again to initiate the call.

**NOTE** You can also make phone calls by pressing the voice button  and when prompted, give the voice command **"Dial"**, then verbally say the phone number.

### Answering Incoming Calls

Whenever you have an incoming call, you will be able to see the name and number of the person calling in the display. Press the phone button  to answer an incoming call. You can hang up at any time by pressing and holding the phone button .

### Do Not Disturb Mode

This feature blocks incoming calls and text messages and saves them for later. You still have access to outgoing calls when this feature is active. Say the voice command **"Do not disturb on"** to enable and **"Do not disturb off"** to disable.

## Using SYNC to Access Digital Media

Plug in your USB media devices such as phones and MP3 players, and use SYNC to play all of your favorite music.

### Using Voice Commands to Play Music

1. Plug your media player into your USB port.
2. Press the voice button . When prompted, say **"USB"**, then follow-up by saying a voice command.

\*if equipped


# SYNC® WITH MYFORD TOUCH®\*



## A Revolutionary Way to Connect with Your Vehicle

Use the four-corner, four-color touchscreen to explore and interact with your vehicle. The touchscreen works the same way as traditional controls, knobs and buttons do. Press the various corners on your touchscreen to personalize the many features and settings of your vehicle all in one place.

### General Tips

- » Press the home icon  at any time to return to your home screen.
- » Refer to your *Owner's Manual*, visit the website or call the toll-free number for more information. See the inside front cover of this guide for details.

### EV Info

- » Your system has hybrid-specific screens that display your vehicle power settings.
- » Press the EV Info button to view the Power Flow screen. This shows you where your vehicle power is coming from and where it is being used.



### Before You Get Started

- » Pair your phone to SYNC before using MyFord Touch (see the *Getting Started with Your SYNC System* section for instructions).
- » Make sure your navigation SD card\* is inserted into the media port (located in the center console) or your navigation features will not work.

\*if equipped

## Get in Touch Using Your Four-corner Touchscreen

Phone, Navigation\*, Climate and Entertainment are the four main features of SYNC® with MyFord Touch®. Each feature has its own corner represented by its own color.



### Phone

Voice-control your phone for hands-free calling with your phone securely put away. With SYNC, you won't even need to know the phone number. Just say the name of the person you want from your contacts.

#### Your Phone Connects You with Many Other Features and SYNC Services\*

- » Connect to SYNC Services\* for traffic, directions, business searches and information favorites.
- » Connect to Operator Assist to help locate a listing or destination.
- » Call for a Vehicle Health Report.
- » Automatically connects to a 911 Operator in the event of an accident (system must be on prior to the event).
- » Transfer calls seamlessly from SYNC to phone as you get in or out of your vehicle.

Refer to the *MyFord Touch* chapter of your *Owner's Manual* for complete details.



### Navigation\*


Press the upper-right, green corner to access features within your available, voice-activated navigation system:

- » SiriusXM Traffic
- » Sirius TravelLink
- » GPS (Global Positioning System) technology
- » 3-D mapping
- » Turn-by-turn navigation

Some features require activation. Refer to the *MyFord Touch* chapter of your *Owner's Manual* for complete details.

#### Set a Destination

Set a destination through your touchscreen by using a street address, a city center, a place on the map or a point of interest (POI). The easiest way, however, is by voice.

1. Press the voice button . When prompted, say **"Destination street address."**
2. The system will ask you to say the full address and will display an example on screen.

3. You can then speak the address naturally, such as: **One two three Main Street, Anytown.**



You can also use the touchscreen to enter a destination and narrow your choices by city or street as you type.

You can choose from up to three different types of routes:

- » **Fastest:** Uses the fastest moving roads possible.
- » **Shortest:** Uses the shortest distance possible.
- » **Eco (EcoRoute):** Uses the most fuel efficient route.

\*if equipped

# SYNC® WITH MYFORD TOUCH®\*



## Climate

SYNC with MyFord Touch controls the temperature, airflow direction, fan speed, and activates other climate features like heated front seats for you and your passenger.

To use voice commands to operate climate, say a voice command like **“Climate temperature 72 degrees”** and MyFord Touch will make that adjustment.



### Set Your Temperature

- » Touch the lower-right, blue corner on your touchscreen.
- » Set your exact, desired temperature using the + or – buttons.



## Entertainment

No matter how you store your music, SYNC makes it yours to enjoy when you're behind the wheel. Just press the lower-left red corner of the touchscreen. From here, you can easily go between AM/FM, Sirius and other media sources.

### Set Your Radio Presets

- » Touch the Entertainment corner on the touchscreen.
- » Touch **FM**.
- » Enter the desired station and touch **Enter**.
- » Touch **Presets** and then touch and hold one of the memory preset buttons to save it. You'll hear a brief mute and the sound will return once the station is saved.



### Bring in Your Own Music

Gain access to any audio source by voice and even control how each operates, like changing radio stations, CD tracks or music on one of the following devices:

- » USB
- » Bluetooth® Streaming
- » SD Card
- » A/V In



Refer to the *MyFord Touch* chapter in your *Owner's Manual*, visit the website or call the toll-free number for more information. See the inside front cover of this guide for details.

\*if equipped

# FUSION HYBRID FEATURES

## Silent Key Start (SKS)

When you turn the ignition on, your engine may not sound like it has started because your hybrid vehicle is equipped with Silent Key Start (SKS). This fuel-saving feature allows your vehicle to be ready to drive without requiring your gas engine to be running. Instead of listening for a traditional gasoline-powered engine sound, look for the 'ready to drive' indicator light in your instrument cluster. When the light illuminates, your vehicle has been successfully started and is ready to drive.



Depending on driving conditions, here's how the power split works:

**Accelerating:** Step on the gas and get all the responsiveness of a traditional gasoline engine.

**City Driving:** In stop and go driving and at low speeds, the electric motor provides the necessary power, with the gas engine only kicking in to recharge the battery or when more power is needed.

**Cruising/Highway Driving:** Due to greater power demands at highway speeds, your vehicle will use the gasoline engine more frequently than while driving at city traffic speeds. This is normal.

**Braking:** The regenerative braking system supplements the standard braking system, recovers some of the energy from braking and stores it in the battery to improve fuel economy.

**Stopping:** To save energy, the gasoline engine usually shuts off.

## ECO Cruise Control

Saves vehicle energy by relaxing acceleration compared to standard cruise control. Your vehicle may temporarily lose speed when going uphill. **ECO** will appear in the information display when ECO cruise control is activated. It can be switched on or off in the information display.

## EV+ Mode

Automatically learns your frequent destinations after two to four weeks of use, allowing for more EV driving as you approach them. When nearing your home, it should be easier to stay in electric mode. When active, the EV indicator will display **EV+**. You can clear your frequent destinations with a Lifetime Summary reset through the Settings menu. The **EV+** feature can also be turned off through the Driver Assist section of the Settings menu.

## High-voltage Lithium-ion Battery System

The battery pack is a self-charging system and does not require regular service maintenance. The battery compartment is located behind the rear, fold-down seats. Cabin air is drawn through vents in the rear package tray (located near the rear speakers), and cools the battery. For optimal battery operation, keep these air inlets free of any potential obstruction. The battery pack should be serviced only by an authorized technician. Improper handling can result in personal injury or death. Refer to your *Owner's Manual* for more details.

## Unique Driving Characteristics

Your hybrid comes equipped with a gasoline-powered engine, an electric motor and a high-voltage lithium-ion battery. The power-split architecture switches between electric-only mode, gas-only mode or a combination of both.

\*if equipped





# ESSENTIAL INFORMATION

## Fuel Tank Capacity/Fuel Info

Your vehicle has a fuel tank capacity of 13.5 gallons (51.1 liters). Use only "Regular" unleaded gasoline with an octane rating of 87 or higher. **Do not use E85 fuels because your vehicle is not designed to run on fuels with 15% or more ethanol.**

## Hybrid Transmission

Your hybrid's transmission is designed to do its work seamlessly, so you may not feel shift changes as you normally would in a gasoline-powered vehicle. However, you may feel the transition when the system changes from electric vehicle (EV) mode to gas mode. This is normal. Since your engine speed is controlled by the transmission, it may seem elevated at times. This is also normal hybrid operation as it helps deliver fuel efficiency and performance.

## Easy Fuel® System

With this system, you simply press to open the fuel door, insert the nozzle and begin fueling. It is self-sealing and therefore protected against dust, dirt, water, snow and ice. Wait 10 seconds from the time the refueling nozzle is shut-off until you remove the nozzle from the vehicle to allow residual fuel in the nozzle to drain into the tank.



**NOTE** When using a portable fuel container, slowly insert the fuel funnel (located in the spare tire compartment), and pour the fuel into the funnel. When done, clean the funnel or properly dispose of it. Do not use aftermarket funnels as they will not work with the Easy Fuel system and may cause damage. Extra funnels can be purchased from your authorized dealer. Refer to the *Refueling* section in the *Fuel and Refueling* chapter of your *Owner's Manual* for warnings and additional information.

## Roadside Assistance

Your new Ford vehicle comes with the assurance and support of 24-hour emergency roadside assistance. To receive roadside assistance in the United States, call 1-800-241-3673. In Canada, call 1-800-665-2006.

*\*if equipped*

## Active Park Assist\*

Detects an available parallel parking space and automatically steers the vehicle into the space (hands-free) while you control the accelerator, gearshift and brakes.

- » Press the button located on the center console near the gearshift lever. The touchscreen displays a message and a corresponding graphic to indicate it is searching for a parking space.
- » Use the turn signal to indicate which side of the vehicle you want the system to search on. If the turn signal is not on, the system automatically searches on the vehicle's passenger side.
- » When a suitable space is found, the touchscreen displays a message and a tone sounds. Slow down and stop at approximately even with the vehicle in front of where you wish to park, then follow the instructions on the touchscreen.

**NOTE** The driver is always responsible for controlling the vehicle, supervising the system and intervening, if required.

## Tire Pressure Monitoring System

Your vehicle illuminates a low tire pressure warning light (!) in your instrument cluster when one or more of your tires are significantly underinflated. If this happens,

stop and check your tires as soon as possible, then inflate them to the proper pressure. Refer to the *Inflating Your Tires* section in the *Wheels and Tires* chapter of your *Owner's Manual* for more information.

## Tire Mobility Kit

Fusion Hybrid is equipped with a tire mobility kit that is located in the spare tire compartment. It consists of an air compressor to reinflate the tire and a sealing compound in a canister that will seal most punctures caused by nails or similar objects. Refer to the *Wheels and Tires* chapter of your *Owner's Manual* for more details.

## Towing your Fusion Hybrid

Towing your vehicle behind an RV or any other vehicle may be limited. Refer to *Towing the Vehicle on Four Wheels* in the *Towing* chapter of your *Owner's Manual*.



## Automatic Shutdown\*

In vehicles equipped with intelligent access\*, this feature automatically shuts down the vehicle if it has been idling for an extended period. The ignition also turns off in order to save battery power. Before the engine shuts down, a message appears in the information display, allowing the driver to override the shutdown feature.

**NOTE** Your intelligent access key must be inside the vehicle for the ignition to start. The keyless warning alert sounds the horn twice when you exit the vehicle with the intelligent access key and your vehicle is in RUN, indicating that the vehicle is still on.



*\*if equipped*

# FUNCTION

## Rear View Camera\*

Provides a video image of the area behind the vehicle. The display automatically appears in the touchscreen or the rearview mirror when the vehicle is in **R** (Reverse) and uses green, yellow and red guides to alert you of your proximity to objects.

## Front and Rear Sensing System\*

Sounds a warning tone if there is an obstacle near either bumper. The warning tone will increase in frequency as the object gets closer. The front sensors are active when the gearshift is in any position other than **P** (Park) or **N** (Neutral) and the vehicle speed is below 6 mph (10 km/h). The rear sensors activate when the vehicle is in **R** (Reverse) and is traveling less than 3 mph (5 km/h).

## Lane Keeping System\*

Detects unintentional drifting out of your lane through various driver alerts and steering corrections toward the center of the lane. Set your system settings as desired by Mode, Sensitivity and Intensity from your information display screen.



## Driver Alert\*

Automatically monitors your driving behavior using various inputs including the front camera sensor. If the system detects that your driving alertness is reduced below a certain threshold, the system will alert you by using a tone and displaying a message in the cluster display. If no correction is made, warnings will continue to alert the driver. Press **OK** on the steering wheel to clear the warning.

## Collision Warning System\*

Designed to alert the driver of certain collision risks. A radar detects if your vehicle is rapidly approaching another vehicle traveling in the same direction as yours. If it is, a red warning light illuminates and an audible warning tone sounds. If the risk of collision increases, the system will increase brake support to help reduce collision speed.

## BLIS® (Blind Spot Information System) with Cross Traffic Alert (CTA)\*


BLIS aids you in detecting vehicles that may have entered into your blind spot zone. The CTA feature warns you of vehicles approaching from the sides when the transmission is in **R** (Reverse). BLIS and CTA illuminate a yellow indicator light in the outside mirror on the side of the vehicle the approaching vehicle is coming from. Refer to the *Driving Aids* chapter in your *Owner's Manual* for more information.

**NOTE** Visibility aids do not replace the need to watch where the vehicle is moving. Refer to your *Owner's Manual* for safety information, more details and system limitations.

\*if equipped

# COMFORT




## Heated Front Seats\*

To access, press the Climate corner on the touchscreen. For heated front seats, press  repeatedly to cycle through the various heat modes and off. If your vehicle is not equipped with a touchscreen, use the hard button controls (indicated by the same symbol) to cycle through the various heat modes and off.

## Memory Function\*

Use the memory controls located on the driver's door to program and then recall memory positions. Move the seats and mirrors to the desired positions. To program up to 3 positions, press and hold the desired pre-set button until you hear a single tone. You can now use these controls to recall the set positions.

## Moonroof\*

Your moonroof controls are located on the overhead console and have a one-touch open and close feature. To open the moonroof, press the . It will stop short of the fully opened position to help reduce wind noise. To close, press the . To use the venting feature, press the  button.



## Tilting Head Restraints



Your vehicle's front head restraints have a tilting feature for extra comfort.

### To Tilt the Head Restraint

Adjust the seatback to an upright driving or riding position. Pivot the head restraint forward toward your head to the desired position. Once it is in the forward-most position, tilting it forward once more will release it to the upright position.

**NOTE** Do not attempt to force the head restraint backward after it has been tilted. Instead, continue tilting it forward until the head restraint releases to the upright position.

## Ambient Lighting\*

Illuminates the foot wells and cup holders when you switch the engine or headlamps on, or when the outside light level is low.

### To Activate

1. Use the controls within your touchscreen.
2. Press the **Settings** icon and advance through the menu screens to **Vehicle** and then to **Ambient Lighting**.
3. Touch the desired color.
4. Use the scroll bar to increase or decrease the color intensity.

To turn this feature off, press the power button.

\*if equipped