



This Quick Reference Guide is not intended to replace your vehicle Owner's Manual, which contains more detailed information concerning the features of your vehicle, as well as important safety warnings designed to help reduce the risk of injury to you and your passengers. Read your entire Owner's Manual carefully as you begin learning about your new vehicle and refer to the appropriate chapters when questions arise. All information contained in this Quick Reference Guide was accurate at the time of publication. We reserve the right to change features, operation and/or functionality of any vehicle specification at any time. Your Ford dealer is the best source for the most current information. For detailed operating and safety information, consult your Owner's Manual.

United States

Ford Customer Relationship Center

1-800-392-3673 (FORD)

TDD for the hearing impaired:

7-1-1 (where offered by your telephone service provider)

owner.ford.com



Canada

Ford Customer Relationship Centre

1-800-565-3673 (FORD)

TDD for the hearing impaired:

7-1-1 (where offered by your telephone service provider)

ford.ca



LEARN MORE ABOUT YOUR NEW VEHICLE

Scan the country-appropriate code with your smartphone (make sure you have a scanner app installed) and you can access even more information about your vehicle.



owner.ford.com



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WARRANTY INFORMATION

Your vehicle comes with a New Vehicle Limited Warranty. The express warranties of the New Vehicle Limited Warranty are in substitution for and exclude all other liabilities of any kind whether arising under statute, in tort, by implication of law or otherwise including, to the full extent as may be allowed by law, liability for any other representations respecting the vehicle, statutory warranties or implied warranties or conditions as to its merchantability or fitness.

Download a FREE electronic copy or order one FREE printed copy of the most up-to-date Warranty Guide by visiting the Owner Manuals section of owner.ford.com. (United States)

For Canada, visit ford.ca/warranty.

For Fleet, Limo/Livery/Hearse vehicles:

View and download your Warranty Guide by visiting the Warranty Information section of the Fleet website, fleet.ford.com/limo. (United States only)



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QUICK REFERENCE GUIDE

VOICE INTERACTION

The digital assistant allows you to control vehicle features using conversational requests.

TO BEGIN A VOICE INTERACTION, YOU CAN EITHER:

- Press the voice interaction  button on the steering wheel.
- Say the selected wake word.

VOICE COMMAND EXAMPLES

To see examples of what voice commands you can use with different features:

1. Press the  button on the touchscreen.
2. Press **Ford Assistant**.
3. Press **Voice Command Help**.
4. Select a feature.

FORD ASSISTANT SETTINGS

To access the settings menu:

1. Press the  button on the touchscreen.
2. Press **Ford Assistant**.

From the settings menu you can do the following:

- Switch listen for wake word on or off.
- Set the preferred wake word.
- Switch advanced mode on or off.
- Switch phone confirmation on or off.
- Switch the commands list on or off.
- View the commands help menu.

ADDITIONALLY:

Some voice commands may require your modem to be enabled. For more information about your vehicle's modem, see the *Connected Vehicle* chapter of your *Owner's Manual*.

TIPS:

- When using voice commands make sure that you wait for the tone before giving the voice command.
- When saying the name of a contact, track or artist make sure that you say the name exactly as it appears on your device.

For more information about using voice interaction and for troubleshooting information, see the *Owner's Manual* in your vehicle's touchscreen.

Some services may not be available in your area. Refer to your *Owner's Manual* in the touchscreen, visit the website or call the toll-free number.

FOR U.S. CUSTOMERS:

Visit owner.ford.com or call **1-800-392-3673**.

FOR CANADIAN CUSTOMERS:

Visit syncmyride.ca or syncmaroute.ca or call **1-800-565-3673**.



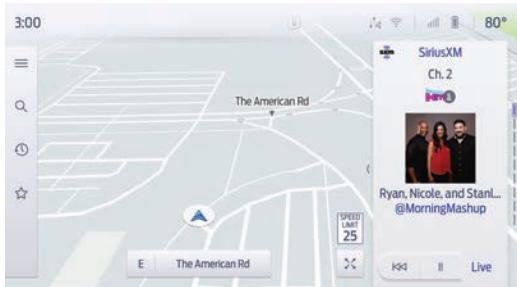
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WARNING

Driving while distracted can result in loss of vehicle control, crash and injury. We strongly recommend that you use extreme caution when using any device that may take your focus off the road. Your primary responsibility is the safe operation of your vehicle. We recommend against the use of any handheld device while driving and encourage the use of voice-operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.

CENTER DISPLAY OVERVIEW



The feature and status bars on your touchscreen allow you to interact with a variety of vehicle features. You can also utilize voice commands to access these features.

SPEED-RESTRICTED FEATURES

For your safety, some functions of the system are speed dependent. Some features of this system are limited to when your vehicle is traveling at speeds under 5 mph (8 km/h).

PAIRING YOUR PHONE FOR THE FIRST TIME

Switch on **Bluetooth®** on your device to begin pairing. Check the compatibility of your device on the local Ford website.

To add a phone:

1. Select the phone  option on the feature bar.
2. Select **Add Phone**.

3. A prompt alerts you to search for the system on your phone.
4. Select your vehicle on your phone.
5. Confirm that the PIN (personal identification number) on your phone matches the number on the touchscreen.
6. The touchscreen indicates when the pairing is successful.
7. Download the phonebook from your phone when you are prompted.

APPLE CARPLAY AND ANDROID AUTO

To use Apple CarPlay and Android Auto, pair your device and follow the instructions on the touchscreen. Certain system features are not available when you are using Apple CarPlay or Android Auto.

Android Auto may need to be enabled from the Settings menu. You can switch Apple CarPlay or Android Auto off through the Settings menu. See the *Apps* chapter of your *Owner's Manual* for more information.

INFORMATION ON DEMAND SCREEN

You can use the following controls to navigate the information on demand screen:

-  Press the button to view the next card.
-  Press the button to view the previous card.
-  Press the button to view the available cards.

COMFORT

HEATED AND VENTILATED FRONT SEATS*

The vehicle must be running to use these features.

To operate the heated feature, press  repeatedly to cycle through the various settings and off.

To operate the ventilated feature, press  repeatedly to cycle through the various settings and off.

When you switch on the auto climate control setting, the heated seats switch on to the current climate setting.



PERSONAL PROFILES*

You can create multiple personal profiles for each driver to personalize the vehicle's settings. You can create one profile for each preset memory seat button along with a guest profile. A profile can be recalled using the touchscreen, the selected preset button, a linked remote control or mobile device.

Use the touchscreen to create a personal profile.

1. Switch the ignition on and make sure the vehicle is in park (P).
2. Select the **Personal Profiles** button under Settings, press **Add Profile** and follow the instructions provided on the screen.

You can save preset memory positions for up to three remote controls by assigning a remote control to a personal profile using the touchscreen.

MEMORY FUNCTION*

The memory function allows a one-touch recall of personalized memory features, including the driver seat, power mirrors, adjustable pedals* and power steering column*. Use the memory controls on the driver door to program and then recall memory positions. To program a position, switch the ignition on. Adjust the memory features to your desired positions.

Press and hold the desired preset button until you hear a single tone. A confirmation message appears in the instrument cluster display. You can now use these controls to recall the set memory positions. You can also program your memory seat to your transmitter. That way, when you unlock your door with the transmitter, your memory features automatically move into your saved positions.

See the *Memory Function* chapter in your *Owner's Manual* for more details.

ADJUSTING THE FRONT SEAT FLAT*

This feature allows the occupant to find a comfortable position to rest when the vehicle is not moving.

You can use the recline control to move the front seats into a flat position. Before doing so, make sure the rear seat cushion is in the upright position and remove any objects that may obstruct the movement of the flat seat.

HYBRID VEHICLE* INFORMATION



A hybrid vehicle has an electric motor and a high voltage battery combined with a gasoline engine. The hybrid vehicle combines electric and gasoline propulsion to provide optimal performance and improved efficiency. The gasoline engine starts and stops to provide power when required.

REFUELING A HYBRID VEHICLE

Press the  button on the left side of the instrument panel next to the headlamp switch to open the fuel filler door. The fuel filler door can take up to 15 seconds to open before you can insert a fuel filler nozzle.

STARTING A HYBRID VEHICLE

Press the brake pedal, then press the push button ignition switch or turn the key. The green ready indicator illuminates indicating that your vehicle is ready for driving. Since your vehicle is equipped with a silent key start, the engine may not start when your vehicle starts. When the engine starts for the first time, the idle speed increases to help warm up the engine.

HYBRID DISPLAY INFORMATION

Hybrid vehicles display unique information, such as brake and EV coach. After you stop your vehicle, brake coach indicates how to brake in a manner that maximizes the amount of energy returned through the regenerative braking system. You can switch brake coach on or off in the Settings menu. EV coach uses color coded messages in the instrument cluster display to help you get the most out of your vehicle's electric driving capabilities.

HIGH VOLTAGE BATTERY

The high voltage battery is a technologically advanced lithium ion battery pack, used to store electrified propulsion energy to power the vehicle.

CONVENIENCE

BLUECRUISE*

BlueCruise is an advanced driver assistance feature that enables hands-free highway driving on divided highways across North America.

BlueCruise Setup:

1. Enable BlueCruise through the touchscreen in the **Driver Assistance** menu by selecting **Cruise Control and Lane Centering with Hands-Free**.
2. Make sure that lane centering is turned on. If not, press the lane centering button  on the steering wheel to enable it.

Using BlueCruise on the road:

1. Activate BlueCruise by pressing the Adaptive Cruise Control  button on the steering wheel.
2. When BlueCruise is active and hands-free driving mode is available, the BlueCruise indicator changes to blue.
3. You can then take your hands off the wheel, while keeping your eyes on the road.



While in use, the system monitors your eyes and head position to detect if you are distracted. If the system determines you are distracted, it reminds you to watch the road with prompts on the instrument cluster and a chime. Eventually, if you

do not respond to the warnings, the vehicle slows to a low speed. When an external condition cancels BlueCruise, for example, no lane markings available, a tone sounds and a message appears in the instrument cluster. The icon on the cluster changes to a wheel with hands on  indicating that you should put your hands back on the wheel.

BlueCruise Features:

Vehicles equipped with the latest version of BlueCruise have additional hands-free capability, including:

- Lane Change Assist – tap your turn signal to initiate a hands-free lane switch.
- In-Lane Repositioning – helps provide more space by subtly shifting away from vehicles in adjacent lanes.

For additional system information, settings and limitations, see your *Owner's Manual*. For more information about BlueCruise and available versions, visit ford.com/bluecruise.

BlueCruise requires a Connected Service plan that provides regular map updates, FordPass App, and modem activation. Ford BlueCruise-equipped vehicles come with either a 90-day trial or a 3-year BlueCruise Connected Service plan, after which purchase is required. See ford.com/

bluecruise for BlueCruise version details. See the Connected Services section of your Ford Account for your BlueCruise Connected Service plan status and available plan options.

EXTERIOR ZONE LIGHTING*

You can illuminate the exterior of your truck by selecting exterior zone lighting areas. To use exterior zone lighting, select **Features** on the touchscreen, then select **Zone Lighting**. Press the  button to switch the zone lighting on or off. Use the touchscreen to switch individual zones on or off.

ONBOARD GENERATOR*

The outlet in the bed may function as a portable generator and can power devices that require up to the rating listed on the power outlet label. If your vehicle is equipped with an onboard generator, outlets can be found in the bed, on the rear of the center console and in the instrument panel. You can also use the bed control button or the touchscreen to switch the outlets on and off. To use the touchscreen, select **Features**, then **Pro Power Onboard**. The outlet turns on after a few seconds and the indicator illuminates. See your *Owner's Manual* for more details about using this feature.

FUNCTION

ONBOARD SCALES*

Onboard scales provides the estimated payload of your vehicle and warns when your vehicle is overloaded. Onboard scales uses sensors mounted to the suspension to calculate the vehicle's payload.

1. Press **Features** on the touchscreen.

2. Press **Onboard Scales**.

Press **Passenger and Cargo Load Reminder** to switch the load reminder on and off.

Press **Tail lamps** to switch on and off whether you can see payload on the vehicle's tail lamps.

SMART HITCH*

Smart hitch indicates if the trailers load is within the recommended range based on the weight of the trailer and its cargo.

1. Press **Features** on the touchscreen.

2. Press **Smart Hitch**.

3. Select your hitch type and choose **Quick Setup**.

Press **Loaded Trailer Weight** to set the total weight of the loaded trailer.

Press **Tail Lamps** to see the hitch load balance on the vehicle's tail lamps.

VEHICLE SOFTWARE UPDATES

Ford Power-Up continuously makes vehicles better over time by delivering the latest features and functionality, using over the air technology. Updates include new multimedia features, center display screen design changes, performance enhancements, quality improvements, recalls, and more.

How it Works

Software updates are sent directly to the vehicle modem using a cellular or Wi-Fi connection - just like your smartphone or laptop. That means that you can receive updates from anywhere, as long as your vehicle is within range of a cellular or Wi-Fi network.

Most updates are installed while you are driving, however, some require that the vehicle is parked. Typically, these non-drivable updates complete in less than 45 minutes, although some updates could take longer. Check your touchscreen or connected device for the most accurate estimated update time.

For the most seamless experience, be sure to:

1. Turn Automatic Updates on so that you can download software, as soon as it is available, while you drive.

2. Set a schedule so that you can install non-drivable updates at a time that is convenient to you (like overnight).

You are notified of the status of the software update and have access to release notes in the touchscreen, on the owner website and on your connected device. See the **Vehicle Software Updates** chapter of your *Owner's Manual* for requirements, limitations and instructions.

TRAIL ONE PEDAL DRIVE*

Trail one pedal drive allows you to accelerate and brake using only the accelerator pedal. Press the  button when in four-wheel drive high (4H) or four-wheel drive low (4L) to activate one pedal drive. Press the  button again to turn it off. Pressing the accelerator down accelerates your vehicle. Releasing pressure on the accelerator with your foot still on the pedal slows down your vehicle and releasing the pedal completely allows your vehicle to come to a complete stop. When trail one pedal drive is active, the indicator displays in the instrument cluster.

REVERSE BRAKE ASSIST

Reverse brake assist uses sensors on the rear of your vehicle to reduce the impact or avoid a collision completely when you are in reverse (R). The system applies the brakes for a short period of time when an event occurs. A message and warning indicator appear when the system applies the brakes. Take action as soon as you notice the brakes apply. To switch reverse braking on or off:

1. Press **Features**.
2. Press **Driver Assistance**.
3. Switch **Reverse Brake Assist** on or off.

Refer to the *Reverse Brake Assist* chapter in your *Owner's Manual* for more information.

MULTI-ACCESS TAILGATE

The multi-access tailgate offers the function and convenience of both a tailgate and swing gate. Using the button inside the swing gate handle, you can open the swing gate without opening the tailgate. To operate the swing gate, make sure that the power tailgate is fully closed.

HEAD UP DISPLAY*

The system displays information on the windshield in your field of vision, allowing you to keep your eyes on the road. You can select which information the system displays. From the head up display menu you can chose a drive mode layout option such as automatic, normal tow/haul, off-road or baja view*. These layouts provide helpful information for your selected driving conditions.

TRAILER HITCHING ASSISTANCE*

Trailer hitching assistance uses the rear view camera, radar, parking aid sensors and external rear lighting to detect your trailer. This feature then controls the steering, shifting, braking and acceleration to align the hitch ball with the trailer coupler.

To use trailer hitching assistance, press the Pro Trailer button and select No on the touchscreen when asked if a trailer is connected. This activates the system. Follow the instructions on the touchscreen.

FUNCTION

DRIVE MODE CONTROL

Your vehicle has various drive modes that you can select for different driving conditions. Depending on the drive mode that you select, the system adjusts various vehicle settings, for example, steering, gear shifting, handling, driveline state and powertrain response.

The system adjusts your vehicle configuration for each mode you select. Rotate the drive mode dial on the center console to select or change a drive mode.



Sport

For sporty driving with improved performance handling and response.



Baja*

For high-speed off-road driving.



Eco

For efficient driving.



Tow/Haul

For improved transmission operation when towing a trailer.



Normal

For everyday driving.



Slippery

For less than ideal road conditions, such as snow or ice-covered roads.



Off-Road*

For off-road driving through sand, loose gravel, mud or mixed off-road terrain.



Trail

For muddy, rutted, soft or uneven terrain.



Rock Crawl*

For optimum rock-climbing ability.

For more information, refer to the *Drive Mode Control* chapter in your *Owner's Manual*.

TRAILER BACKUP ASSISTANCE AND TRAILER REVERSE GUIDANCE*

Trailer backup assist with trailer reverse guidance* assists you in backing up your trailer. Using the vehicle's screens and cameras, the system gives you unique views and guidance as you maneuver your trailer.

Note: Some features associated with this system do not work until you set it up.

See the *Pro Trailer Backup Assistance with Trailer Reverse Guidance Quick Start Guide* in your Owner's Information portfolio for the complete setup and operation details.

CENTER CONSOLE WORK SURFACE*

The interior work surface provides you with a location to work from. The work surface is available on the center console.

To access the work surface:

1. Clear any items out of the bin in front of the shifter. With the vehicle in park (P), press the stow button to fold down the shifter selector. Press the button again to release the shifter selector from the stow position.
2. Release the work surface using the latch by the rear console cup holders.

ESSENTIAL INFORMATION

TIRE PRESSURE MONITORING SYSTEM

The tire pressure monitoring system allows you to view the tire pressure readings through the instrument cluster display. When one or more of your tires are underinflated, your vehicle illuminates the low tire pressure warning light (!

 in the instrument cluster. If this happens, stop and check your tires as soon as possible. Inflate them to the proper pressure. Refer to the *Tire Pressure Monitoring System* chapter of your *Owner's Manual* for more information.

EMERGENCY TOWING

If your vehicle becomes inoperable without access to wheel dollies or a vehicle transport trailer, it can be flat-towed with all wheels on the ground, regardless of the powertrain and transmission configuration, under the following conditions:

- Your vehicle is facing forward for towing in a forward direction.
- Use the manual park release procedure in the *Automatic Transmission* chapter of your *Owner's Manual* to move your transmission out of park (P). Failure to do so may result in damage to the transmission.
- Maximum speed is 35 mph (56 km/h).
- Maximum distance is 50 mi (80 km).

LOCATION OF SPARE TIRE AND TOOLS

The spare tire is located under the vehicle, just forward of the rear bumper. The jack and tools are behind the rear passenger seat. A dissimilar spare tire is designed for emergency use only and should be replaced as soon as possible.

For complete details on changing your tire, refer to the *Changing a Road Wheel* chapter of your *Owner's Manual*.

TOWING YOUR VEHICLE

Recreationally towing your vehicle, such as behind a motor home, may not be available depending on your vehicle's configuration. See the *Towing your Vehicle* chapter of your *Owner's Manual* for instructions, limitations and precautions.



*if equipped