



## REGISTERING YOUR ACCOUNT FOR UTILITY BILLING

Go to the URL highlighted below and click VIEW, PAY OR REGISTER ACCOUNT

UTILITY BILLING

### View, Pay or Register Account

**Make Payment by Phone 24/7**

- Call 855-394-0966

**Without Registration**

- View outstanding bill
- Pay one time

**With Registration**

- Set up Automatic Payments
- Set up Paperless Billing
- Schedule Future payments
- Pay by text and more...

**Updates & Changes to Utility Account**

Please use our [Utility Billing Tools](#) to:

- close and open tenant accounts
- change of ownership
- change of address
- file company requests

**View, Pay or Register Account**

**Close, Open or Change My Account**

**Contact Us**

**Utility Billing**

[Email Utility Billing](#)

**Physical Address**

427 Rio Grande Pl  
Aspen, CO 81611

Phone: 970-920-5030  
Fax: 970-920-8086

**Hours**

Monday - Friday  
8:30 a.m. - 5 p.m.

[Directory](#)

**FAQs**

- What is the miscellaneous \$40 charge on my first utility bill?
- How can I sign up for Automatic Payment for the payment of my utility bill?
- How do I change verifiable information on an account?

Choose the Register now option.

Pay or View Bills

Pay online with One Time Pay, no registration required. **Pay Now**

Create an account to be able to use extended features. **Register Now**

The City of Aspen CO is excited to offer an easy and convenient method to view and pay Water and Electric bills online.

**VISA** **DISCOVER** **Pay** **Apple Pay** **Amex**

**Fast and Easy** No registration is required for "One Time Pay," the fastest way to pay online and confirm payment.

**Safe and Secure** Your information is kept confidential, secure, and backed by the highest security standards.

**Eco-Friendly** Paying online reduces paper use and is an easy way to help the environment.

**Need Help?** You may reach us at (970) 920-6030. You may email your questions to [utilities@cityofaspen.com](mailto:utilities@cityofaspen.com).

**IF YOU ARE SIGNED IN AND WANT TO PAY OR REGISTER AN ACCOUNT, GO TO** <https://www.invoiceloud.com/aspenco>

You will enter your CID and LAST NAME as it appears on your utility bill.

Utilities  
CITY OF ASPEN

Sign In Contact Us

Return to previous page

### Please Locate Your Account

**Water and Electric**  
Search our files for your invoices using the fields below. Required fields are marked with a \*.  
[Need help finding your invoice?](#)

Enter the Customer ID and the first 5 characters of the Name on the bill. For example, if the name on your bill is Doe, John enter Doe, J (space is not counted as a character).

Customer ID (Not Account #) \*  
17733

Last Name or Business Name (first 5 characters) \*  
ASPEN

Search Invoices

Need Help?  
You may reach us at (970) 920-5030.  
You may email your questions to [utilities@cityofaspen.com](mailto:utilities@cityofaspen.com).

Email Us

**IF YOU ARE SIGNED IN AND WISH TO PAY OR REGISTER AN INVOICE NOT LISTED IN YOUR ACCOUNT, GO TO**  
<https://www.invoicecloud.com/aspenco>

Powered by InvoiceCloud | Privacy Policy | Trustwaver Secure Site



Hours of Operation: Monday - Friday, 8:30 - 5:00  
Office Phone Number: 970.920.5030  
Pay by Phone: 855.394.0966  
Email: [utilities@aspen.gov](mailto:utilities@aspen.gov)  
Website: [www.aspen.gov/utilitybilling](http://www.aspen.gov/utilitybilling)

[REGISTER YOUR ACCOUNT ONLINE](#)

### ACCOUNT STATEMENT

ACCOUNT NUMBER	DUE DATE	AMOUNT DUE
01-77720050-00	10/25/2023	\$5,170.41

### ACCOUNT INFORMATION

Account Name: CITY OF ASPEN  
Service Location: 427 RIO GRANDE PL #CITY HALL  
Customer ID Number: 17733  
Bill Number: 562729  
Billing Date: 09/30/2023

Click SEARCH INVOICES

CONFIRM THAT THE INVOICES LISTED ARE YOUR ACCOUNT BEFORE CONTINUING

SELECT AN INVOICE from the list provided and click REGISTER SELECTED INVOICES at the bottom of the screen.

Utilities CITY OF ASPEN

Sign In Contact Us

Return to previous page

### Search Results

Please review your results below and select invoices to Pay. Click [here](#) if you would like to search again.

[+ Add Selected Invoices to Your Cart](#)

Show 5 Showing 1 to 5 of 67 entries

Select	Bill #	Account #	Customer ID	Owner	Due Date	Bill Total	Balance Due	
<input checked="" type="checkbox"/>	2023UB556486	017772006000	17733	CITY OF ASPEN	9/25/2023	\$4,159.95	\$0.00	<a href="#">View Invoice</a> <a href="#">Related Invoices</a> <a href="#">Remind Me</a>
<input type="checkbox"/>	2023UB556485	017772005000	17733	CITY OF ASPEN	9/25/2023	\$4,708.27	\$0.00	<a href="#">View Invoice</a> <a href="#">Related Invoices</a> <a href="#">Remind Me</a>
<input type="checkbox"/>	2023UB549209	017772005000	17733	CITY OF ASPEN	8/25/2023	\$4,906.26	\$0.00	<a href="#">View Invoice</a> <a href="#">Related Invoices</a> <a href="#">Remind Me</a>
<input type="checkbox"/>	2023UB549210	017772006000	17733	CITY OF ASPEN	8/25/2023	\$6,920.84	\$0.00	<a href="#">View Invoice</a> <a href="#">Related Invoices</a> <a href="#">Remind Me</a>
<input type="checkbox"/>	2023UB542937	017772005000	17733	CITY OF ASPEN	7/25/2023	\$5,545.28	\$0.00	<a href="#">View Invoice</a> <a href="#">Related Invoices</a> <a href="#">Remind Me</a>

Show 5 Showing 1 to 5 of 67 entries

[+ Add Selected Invoices to Your Cart](#) [Register Selected Invoices](#)

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Powered by InvoiceCloud | Privacy Policy | Trustwave Secure Site

You will then be prompted to confirm and fill out your account information as you see fit with a password and email address.

**YOU'RE ALL SET!**

You should now have access to the customer portal where you are free to edit your account, pay bills, and set up auto pay or paperless billing.

Please reach out to [utilities@aspen.gov](mailto:utilities@aspen.gov) with any questions